

# RUSSELL COUNTY WATER AUTHORITY

PO BOX 970

PHENIX CITY, ALABAMA 36868-0970

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## APPLICATION FOR CONSUMER RESIDENTIAL SERVICE

Date of Application: \_\_\_\_\_ Requested Date of Service: \_\_\_\_\_

**\*\*Please have the following with your application: 1) Driver's License, 2) Social Security Card, 3) Rental Agreement (if renting) 4) Warranty Deed or Property Tax Documents.\*\***

### RESIDENTIAL SERVICE:

Name of Applicant: Last \_\_\_\_\_ First \_\_\_\_\_ Middle Initial \_\_\_\_\_

Spouse/Co-applicant: Last \_\_\_\_\_ First \_\_\_\_\_ Middle Initial \_\_\_\_\_

List names of all other individuals living in the home:

\_\_\_\_\_  
\_\_\_\_\_

Address of New Service: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_

Zip: \_\_\_\_\_

Mailing Address (if different from above): \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_

Zip: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Cell/Alt Phone: \_\_\_\_\_

Applicant's SSN: \_\_\_\_\_

Applicant's Driver's License #: \_\_\_\_\_

Spouse/Co-applicant SSN: \_\_\_\_\_

Applicant's Employer: \_\_\_\_\_

Work Phone #: \_\_\_\_\_

Emergency Contact Name: \_\_\_\_\_

Emergency Contact Phone #: \_\_\_\_\_

Email: \_\_\_\_\_

Do you own or Rent the Property? Own: \_\_\_\_\_ Rent: \_\_\_\_\_

If renting, list the Landlord/Owner's Name:

\_\_\_\_\_  
\_\_\_\_\_

Landlord's Mailing Address: \_\_\_\_\_

Landlord's Phone #: \_\_\_\_\_

Have you had service with Russell County Water Authority before? Yes \_\_\_\_\_ No \_\_\_\_\_

If yes, list the latest address:

\_\_\_\_\_  
\_\_\_\_\_

If no, list prior water utility provider:

\_\_\_\_\_

**PLEASE COMPLETE ENTIRE APPLICATION PRIOR TO SUBMITTING**

THIS APPLICATION IS A PERMANENT RECORD IT IS IMPORTANT THAT YOU MAKE SURE ALL QUESTIONS ARE CORRECT SHOULD THIS INFORMATION THAT YOU PROVIDE BE FALSE YOUR SERVICE COULD BE SUBJECT TO TERMINATION WITHOUT FURTHER NOTICE INFORMATION CONTAINED IN THIS APPLICATION IS FOR THE SOLE USE OF RCWA, AND THE ACCURACY OF WHICH MAY BE USED ONLY BY RCWA.

RCWA DOES NOT TELL OR SHARE ANY OF THE INFORMATION ON THIS APPLICATION UNLESS SPECIFIED BELOW.

RCWA RESERVES THE RIGHT TO REQUIRE AND/OR REQUEST ADDITIONAL INFORMATION OF AN APPLICANT SUCH AS BUT NOT LIMITED TO, COPY OF A RENTAL/LEASE AGREEMENT.

**AGREEMENT**

The undersigned Owner (hereinafter called the "Customer") hereby makes an application for and agrees to take from the Russell County Water Authority (RCWA) the service or services covered by this application at the address given above until Customer notifies RCWA in writing that Customer wishes to have the service or services disconnect, and agrees to be responsible for the payment of all bills for service/services at above address. Customer understands prompt payment for service is required in order to avoid termination of services at the above location. Customer acknowledges that each bill received is a stated account and that the amount due on a bill is deemed correct unless Customer contests the amount due within twenty (20) days of bill date. Customer understands that the connection/service fee is nonrefundable. As permitted by applicable law, RCWA reserves the right to transfer a Customer's prior delinquent account balance to this new account upon verification of the identity of the Customer.

Customer agrees to permit the authorized agents of RCWA access to the premises of the Customer for the purpose of inspection prior to the connection(s) of service of a type or character to determine that all service types comply with all applicable local, State, and Federal Building Codes.

Customer agrees to pay at the regular schedule of rates, and comply with the rules and regulations of the RCWA making them part of the agreement, and agree to keep all plumbing and fixtures of my premises in repair and promptly stop all leaks. Customer further agrees to pay the water bill for the premises subscribed for by me at the office of the RCWA until I order the water cut off, or give notice to the RCWA of removal from said premises. For failure to comply with this agreement, or any part thereof, the RCWA may cut off the water from such premises without notice to me.

Customer agrees to permit the authorized agents of RCWA access to premises for the purpose of connecting, disconnecting, inspecting, and testing. reading meters, repairing or removing any property of RCWA. and agrees not to permit anyone, including the Customer, to deface, damage, or otherwise tamper with the property of RCWA.

Customer agrees not to hold RCWA responsible, or to claim damages of any kind due to pressure increase/decreases, water system alterations, repairs and improvements. RCWA makes reasonable provisions to insure satisfactory and continuous service, but it does not guarantee continuous service, and will not be liable for loss or damage caused by loss of service.

Customer authorizes RCWA to request and retain a credit report, payment history, and/or service verification on any person or entity making application for utility service from RCWA at any time and in its discretion. This information may be used for collection purposes. RCWA shall have the authority to report payment history to other utility service providers. RCWA shall have the authority to report to credit service(s) relevant payment information on all persons or entities listed above when payment of the utility account remains delinquent for more than sixty (60) days. RCWA shall have the authority to refer the utility account, which remains delinquent for more than sixty (60) days, along with information contained within this application, to a third party for collection purposes. RCWA shall have the authority to file suit to collect amounts owed to RCWA for utility services and charges that remain delinquent for more than sixty (60) days. In the event RCWA files suit to collect amounts owed, the Customer shall be responsible for all attorney's fees and costs of collection. All applicants and responsible adults whose signatures are below are subject to the provisions of this document. I/we certify that the information provided in this application are true and correct and that I/we have read this application in its entirety and understand its contents.

\_\_\_\_\_  
Owner/Customer

\_\_\_\_\_  
Date

\_\_\_\_\_  
Owner/Customer

\_\_\_\_\_  
Date